

# Transport Museum, Wythall

CHAPEL LANE, WYTHALL, WORCESTERSHIRE B47 6JA

## TERMS AND CONDITIONS OF HIRE

1. After a hire enquiry, TMW will send to the Customer a quotation which will contain all the known details. The Customer is required to confirm that all the details are correct. Any alterations made by the Customer to the original booking must be made verbally and agreed by TMW, and then confirmed by the Customer in writing, not less than forty eight hours before the journey.
2. A deposit of half the quotation will reserve the vehicle and confirm your acceptance of these terms and conditions of hire. Payment of the balance will be required not later two weeks before the hire. Payments preferably to be made by BACS transfer
3. An additional charge will be made if, due to actions of the Customer or the Customer's party, the vehicle is taken a longer journey than contracted for or is unduly delayed.
4. If you are hiring a specific vehicle, please be aware that it will be unique in our collection and, in the unlikely event of it falling unwell, we would have to replace it with a different type of bus.
5. TMW will not be responsible for failure to execute the hire by reason of accident, fire, tempest, or any cause outside its control. TMW will not be accountable for any loss inconvenience or damage which may arise from any delay, detention or breakdown.
6. The vehicle should not be used to carry a greater number of people than the number of seats.
7. The Customer shall be responsible to TMW for any damage caused to the vehicle, its fittings or equipment, by reason of the negligence or misconduct of any passengers carried thereon.
8. The consumption of alcohol and food on the vehicle is not permitted.
9. Notices or decorations shall not be displayed on or from the vehicle without our previous consent in writing.
10. Most TMW vehicles are retired service buses and do not have lockers. We will not accept responsibility for any damage to or loss of property left in a vehicle or for any luggage conveyed in a vehicle. Any passengers leaving property in the vehicle do so entirely at their own risk.
11. One does not like to consider the necessity to cancel but please note that cancellations notified at least 6 weeks before the hire will be refunded less 25% administration charge. We regret that we would not be able to refund a cancellation within six weeks of the hire.